

WISCONSIN PHARMACY LICENSURE EXAMINATION – PATIENT CONSULTATION

EXAMINATION INSTRUCTIONS

(THIS IS NOT YOUR ADMISSION LETTER)

GENERAL INFO:

A waiting time of **1 hour** may be required of most candidates.

(If you are taking the exam in the month of June, your wait time may be **3 or more hours**.)

You will not be allowed to leave the exam area until **all** candidates have checked in. If you need to use the restroom, you will need to checkout with the proctor. Please feel free bring along reading material, playing cards, knitting, etc. to pass the time. However, you will not be allowed to go to your car or back to your hotel room to obtain any items, so please bring them with you when you check in.

CONSULTATION EXAMINATION:

After checking in for the exam, candidates will be sequestered and chosen at random to complete the consultations.

1. Each candidate will be required to conduct **two (2)** consultations, each of which consist of both a new and a refill prescription.

i.e.: Six minutes of preparation time will be provided prior to conducting the **first** consultation.
Six minutes will also be provided when doing the first consultation.

AND

Six minutes of preparation time will be provided prior to conducting the **second** consultation.
Six minutes will also be provided when doing the first consultation.

Each consultation should utilize effective communication (clear and audible voice, use of common words, appropriate pace, accuracy and appropriateness of content).

The topic areas to be covered on the new consultation are:

- Introduction to counseling (establish contact and relationship, conduct a drug regimen review and an allergy assessment)
- Name and purpose of the medication
- Directions for use of the medication (how, when, and how long)
- Communicating cautions that may affect the medication prescribed
- Explaining untoward effects and appropriate actions to minimize these effects
- Proper storage of the medication
- Determination of patient understanding

Information and discussion of the refill medication should be appropriate for a refill consultation.

2. The reference sources, *Facts and Comparisons* and *USP DI* Volume I will be available for reference. Candidates may take notes on the profile sheet during the time preparing for the consultations and may use the notes during the consultations.
3. Assume all communication is to be between the pharmacist and the patient without the need for outside consultation. Assume the pharmacist is working in the relief pharmacy. This is the first day, and the pharmacist has not seen this patient before.
4. The consultations between the candidate and patient will be tape recorded and the examiners will score your performance. The tape will **ONLY** be used if needed to verify the candidate's score. Candidates will be asked to clearly identify themselves by using the candidate ID number only, e.g. "hello, I am pharmacist 1234."

SCORE RESULTS

Candidates may access the status of their application by using either the **Interactive Voice Response System at (608) 261-7925** or the department website: <http://drlichsq.state.wi.us/application>. These systems will be updated by the Friday following the examination and will indicate whether the patient consultation examination requirement has been met or not met. Official results will be mailed to candidates approximately one week after the examination date.

NOTE: PLEASE BRING YOUR ADMISSION LETTER WITH YOU TO THE EXAMINATION